

# Kate Mcallister Consultancy & Coaching

## *Key Work*

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- Assistance in developing the national outcomes framework for Supporting People and delivering extensive national training to providers and Local Authorities on behalf of Communities and Local Government.
- Development of a cost modelling tool for Supporting People Administering Authorities on behalf of Communities and Local Government.
- Work with the Individual Budget pilot sites to effectively integrate Supporting People and DFG funding streams and share experiences and practice from the pilot sites.
- Involvement in a major study funded by Communities and Local Government, the Housing Corporation and CSIP to carry out research into the relationship between regional investment, housing support and health and social care.
- Support to the Audit Commission in connection with the 2nd national review of the Supporting People programme.
- Assistance with the review of the Quality Assessment Framework and delivery of extensive national training to providers and Local Authorities on behalf of Communities and Local Government.
- Member of the Communities and Local Government Regional Resource Teams (RRTs) visiting local authorities re: PSA 16 which aims to increase the proportion of socially excluded adults in settled accommodation, education, training and employment.
- In partnership with Matrix Decisions, development of an on-line value for money tool, VFMSupport, that enables commissioners and providers of Supporting People-funded services to benchmark and assess the performance, quality and costs of their services.
- Various in-depth strategic reviews of Supporting People-funded services, including those for older people. Kate is currently engaged in a major review of all older people's services for two large LSVTs.
- Kate is a member of Home Housing's Expert Advisory Panel. [www.homegroup.org.uk](http://www.homegroup.org.uk)
- Kate is a key spokesperson re: Personalisation.
  - o Chaired two conferences re: Personalisation and older people on behalf of the Chartered Institute of Housing in February 2011.
  - o Delivered a workshop and a paper on the implications of telecare on the Personalisation agenda to the National Telecare Conference in December 2010.
  - o In December 2010 Sitra published a paper from Kate about the impact of Personalisation on Supporting People commissioning practices.
  - o Delivered a workshop on Personalisation to the NHF Housing Care and Support conference and the CIOH Older People's conference in August 2010.
  - o Chaired two CIOH conferences re: housing support for older people in mid 2010.
  - o Commissioned by the Department of Health to produce a paper on Personalisation.
- Kate is a founding director of Positive Engagement, working with other skilled consultants who have pooled their expertise across the business, public, voluntary and academic sectors to create a dynamic and versatile team dedicated to Appreciative Inquiry (AI), an internationally-recognised approach to delivering sustained and positive organisational improvement. Kate has extensive experience of successfully using Appreciative Inquiry within the housing sector and in a wide range of other organisations across the public, private and voluntary sectors to help them improve performance and better understand customer requirements.